

Contact Information

[License Application Status](#) | [Education Credentials from Non-approved Programs](#) | [Licensing Examination](#) | [Practice Issues and Continuing Education](#) | [Professional Misconduct and Discipline](#) | [General Customer Service](#)

License Application Status

Find the status of your license application by checking our [online license verifications](#); your name will be added immediately when your license number is issued. You may also contact:

NY State Education Department
Office of the Professions
Division of Professional Licensing Services
Massage Therapy Unit
89 Washington Avenue
Albany, New York 12234-1000

518-474-3817, ext. 270 (voice)
518-402-5354 (fax)
opunit3@mail.nysed.gov

Please provide your name, social security number, date of birth, and the name of the profession in any correspondence.

Education Credentials from Non-approved Programs

If you have questions about acceptable documentation to verify education completed outside the U.S. or in non-approved programs, contact:

NY State Education Department
Office of the Professions
Bureau of Comparative Education
89 Washington Avenue
Albany, New York 12234-1000

518-474-3817, ext. 300 (voice)
518-486-2966 (fax)
comped@mail.nysed.gov

Licensing Examination

The New York State Massage Therapy Examination is administered by:

CASTLE Worldwide, Inc.
Attn: NY Exams
PO Box 570
Morrisville, NC 27560-0570
Phone: 800-655-4845 or 919-572-6880

Practice Issues and Continuing Education

For answers to questions concerning practice issues or continuing education requirements, contact:

Kathleen M. Doyle, Executive Secretary
NY State Education Department
Office of the Professions
State Board for Massage Therapy
89 Washington Avenue
Albany, New York 12234-1000

518-474-3817, ext. 150 (voice)

518-486-2981 (fax)

msthbd@mail.nysed.gov

Professional Misconduct and Discipline

This site contains [**information concerning professional misconduct**](#), including how to file a complaint and search for disciplinary actions taken against licensees.

General Customer Service

Telephone hours are from 8:30am to 4:45 pm, Eastern time, Monday through Friday, excluding holidays.

NY State Education Department
Office of the Professions
89 Washington Avenue
Albany, New York 12234-1000

518-474-3817(voice)

518-473-1426 (TDD/TTY)

518-474-1449 (fax)

op4info@mail.nysed.gov

<http://www.op.nysed.gov/mtcontact.htm>

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